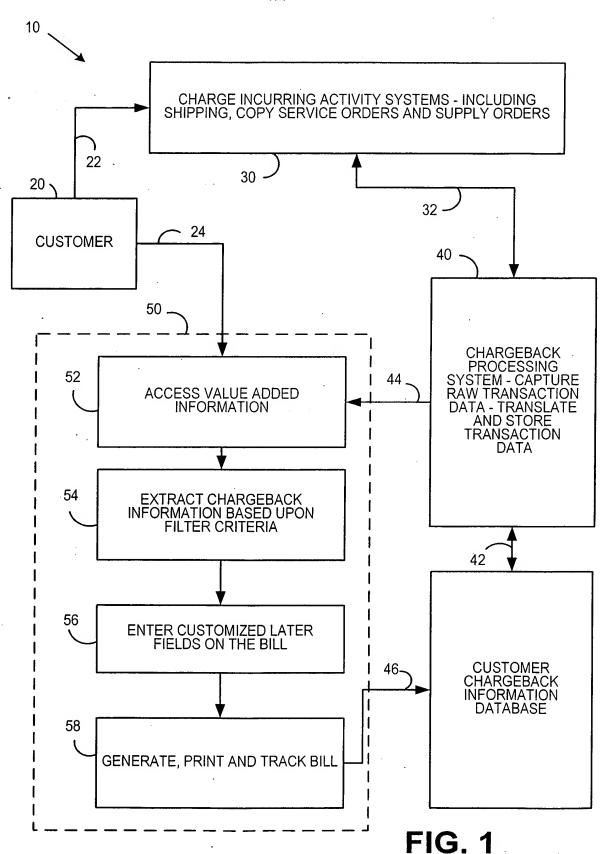
REPLACEMENT SHEET



1/7



2/7

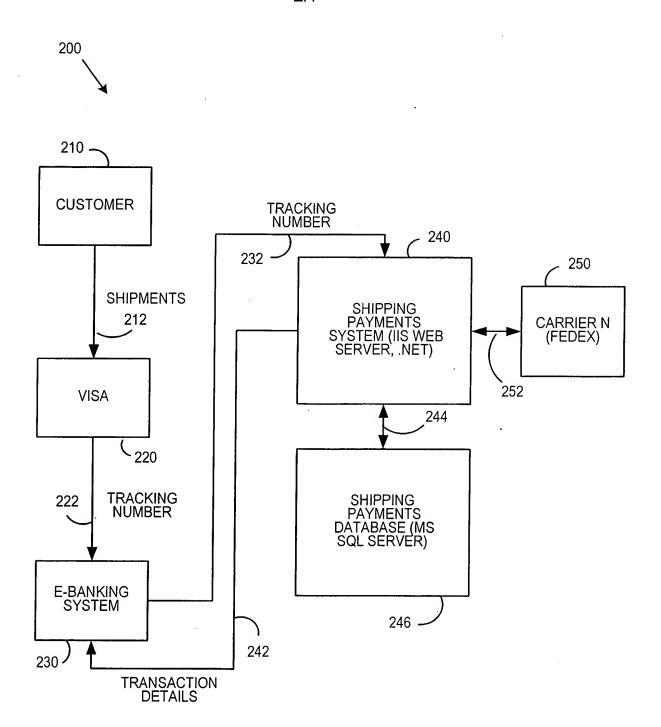
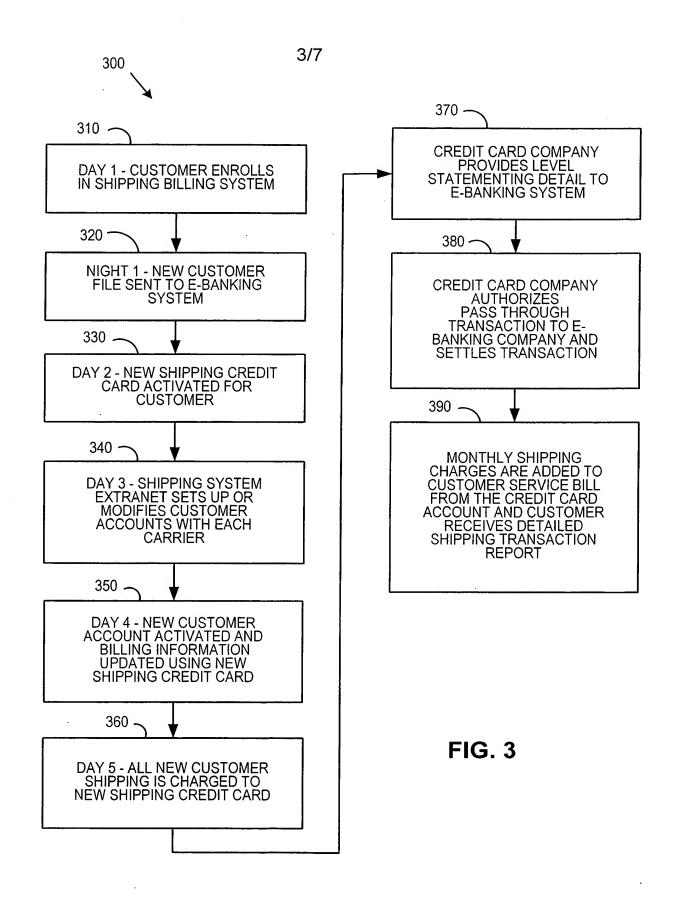


FIG. 2



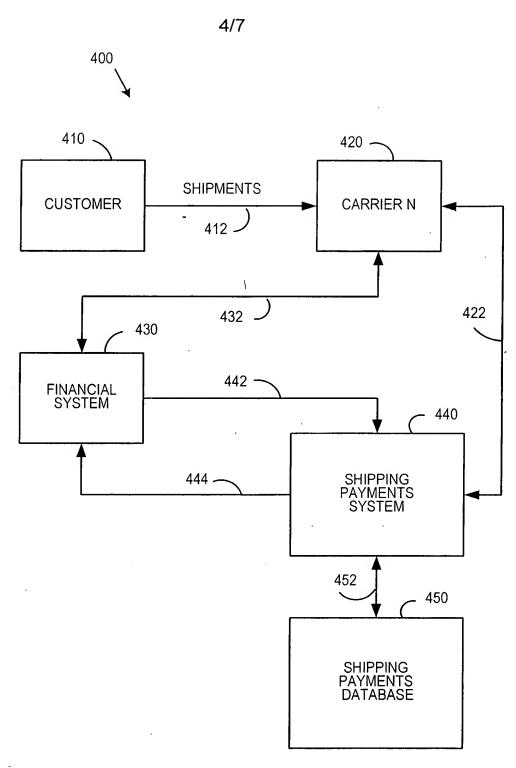


FIG. 4

5/7

■ ▶ EXPRESS SAVER EXPRESS SAVER SERVICE TYPE PRIORITY LETTER 2nd DAY AIR WEIGHT 12.98 LB 0.77 LB 8.34 LB 3.50 LB TRANSACTION AMOUNT \$10.11 \$16.75 \$29.13 \$7.25 SHIPPING PAYMENTS SERVICE EDGEWATER, MD 21037-1208 SIGNED BY: PER FEDEX 207 CONSOLIDATION OF CARRIERS AND PAYMENT ST. PETERSBURG, FL 33716 SIGNED BY: B. HUNTER BINGHAM, ME 04920 SIGNED BY: D. ELLEN REEL YARMOUTH, ME 04096 SIGNED BY: J. LOWELL ST. PETERSBURG, DESTINATION ADDRESS NORTH HAVEN, CT 06473-3254 NORTH HAVEN, CT 06473-3254 NORTH HAVEN, CT 06473-3254 SHELTON, CT 2 SHELTON, (06484 ORIGIN ADDRESS BACK I SAVE DATA TO EXCEL FILE I CHARGEBACKS **RUBIN & KRIS, ATTORNEY AT LAW** 60 WALL STREET, FLOOR 99, NEW YORK, NY 10005-2301 510 # TRADING #/ REFERENCE # 832-343846220 831-198268222 831-198268255 12972379029 SHIPMENTS FROM 01/01/01 TO 01/01/03 TOTAL NUMBER OF SHIPMENTS = 31 CARRIER FEDEX FEDEX **FEDEX** UPS DELIVERY DATE HOME > SHIPMENTS 1/14/02 1/1/02 1/1/02 1/1/02 12/18/01 12/26/01 12/26/01 1/13/02 SHP DATE

FIG. 5

6/7

4 **TO GENERATE CHARGEBACK BILL**: ENTER CHARGEBACK ADDRESS AND LETTER, SELECT CHARGEBACKS AND CLICK GENERATE BILL PRIORITY OVERNIGHT ▶ SERVICE TYPE PRIORITY LETTER 2nd DAY AIR 2nd DAY AIR 10.00 LB 3.50 LB WEIGHT 3.50 LB 3.50 LB YOUR SHIPPING TRANSACTIONS FROM BACK I GENERATE BILL I SHOW SPECIFIC SHIPMENTS I SHOW ALL SHIPMENTS I SELECT ALL CHARGEBACKS TRANS-ACTION AMOUNT \$12.24 \$29.13 \$35.24 \$28.26 ABILITY TO DYNAMICALLY SELECT CHARGEBACK ITEMS DEAR MR. CONNLEY: SHIPPING PAYMENTS SERVICE ST. PETERSBURG, FL 33716 60631 SIGNED B. HUNTER ST. PETERSBURG, FL 33716 SIGNED B. HUNTER ST. PETERSBURG, FL 33716 SIGNED B. HUNTER ST. PETERSBURG, FL 33716 SIGNED B. HUNTER DESTINATION ADDRESS **ORIGIN ADDRESS** NEW YORK, NY 10011-4357 NEW YORK, NY 10011-4357 CHARGEBACK LETTER: SHELTON, CT 06484 SHELTON, CT 06484 ৰ 832-375521164 • TRADING # / REFERENCE # 825-714018058 89959836966 12972379029 RUBIN & KRIS, ATTORNEY AT LAW 60 WALL STREET, FLOOR 99, NEW YORK, NY 10005-2301 MR. ADRIAN CONNLEY CARRIER CABLE SERVICES FEDEX FEDEX ONE PLAZA DR UPS UPS HOME > SHIPMENTS > CHARGEBACK DELIVERY DATE 02/27/02 02/20/02 1/21/02 1/14/02 02/19/02 CHARGEBACK ADDRESS: 02/11/02 610 1/13/02 1/20/02 SHP SELECT \sum \geq > 620

FIG. 6

ABILITY TO DYNAMICALLY GENERATE CHARGEBACK BILL

	_	-
C	r)
L	Ĺ	

_						7/7	T			_ ი T
						TRANSACTION AMOUNT	\$35.24	\$28.26	\$12.24	TOTAL: \$75.74
					WEIGHT	10.00 lb	3.50 lb	3.50 lb	TOTAL	
	۲ 10005-2301		. 710			SERVICE TYPE	2nd DAY AIR	PRIORITY OVERNIGHT	PRIORITY LETTER	
	KRIS, ATTORNEY AT LAW STREET, FLOOR 99, NEW YORK, NY 10005-2301					TRADING#/ REFERENCE#	S9959836966	825- 714018058	832- 375521164	
	ORNEY A1 LOOR 99, I				/02. 75.74	CARRIER	UPS	FEDEX	FEDEX	
	KUBIN & KRIS, ATTORNEY AT LAW 60 WALL STREET, FLOOR 99, NEW Y				ROM 12/10/01 TO 03/10/02. HIS BILLING CYCLE = \$75.74	DESTINATION ADDRESS	ST. PETERSBURG, FL 337 16 SIGNED B. HUNTER	ST. PETERSBURG, FL 337 16 SIGNED B. HUNTER	ST. PETERSBURG, FL 337 16 60631 SIGNED B. HUNTER	
	X I Ø		√		YOUR SHIPPING TRANSACTIONS FROM 12/ TOTAL SHIPPING CHARGES FOR THIS BILLI	DELIVERY ORIGIN DATE ADDRESS	SHELTON CT 06484	NEY YORK, NY 10011- 4357	NEY YORK, NY 10011- 4357	
		70.5	MR. ADRIAN CONNLEY CABLE SERVICES ONE PLAZA DR WILMINGTON, DE 19890	DEAR MR. CONNLEY:	IPPING TRA IIPPING CHA	DELIVERY DATE	1/21/02	02/11/02 02/20/02	02/19/02 02/27/02	
		MAY 6, 2002	MR. ADRI CABLE SE ONE PLAZ	DEAR MR	YOUR SH TOTAL SH	SHIP DATE	1/20/02 1/21/02	02/11/02	02/19/02	